



## **Employment Solutions Press Release For Immediate Release**

### **CX Solutions is Coming to Sault Ste. Marie with Over 20 New Positions**

(Sault Ste. Marie, ON April 18, 2019) – Sault College Employment Solutions is working with CX Solutions to assist them with HR and hiring needs. CX Solutions is expanding its operations and will be opening a Technology Centre of Excellence in Sault Ste. Marie later this year. This will create over 20 new jobs locally with positions for Customer Experience Specialist, Junior Project Coordinator and Help Desk Support Specialist.

If you are interested in applying to any of the positions available with CX Solutions, applications are still being accepted through Wednesday, May 1. You can find the full job descriptions at Employment Solutions or online at [www.employment-solutions.ca](http://www.employment-solutions.ca). CX Solutions has begun the recruitment process this week with the help of Employment Solutions. The second round of hiring will take place by early May.

Frank Muzzi is the Managing Partner of Technology with CX Solutions and originates from Sault Ste. Marie. He explains that, “our model differs, with operations involving a blend of call centre activities and project activities. We are committed to Sault Ste. Marie, where employees will have many opportunities for growth within our organization.”

CX Solutions is a management and information technology consulting company with a focus on Contact Centre Services and Supporting Applications. Founded in 2010, with the primary service to help customers successfully design, implement, and support their move to the cloud with Software + Services offerings. CX Solutions has headquarters in Toronto, Ontario, with Sault Ste. Marie (SSM) to become the Centre of Excellence in delivering support services to clients globally.

Employment Solutions provides free employment programs and services for job seekers and employers in Sault Ste. Marie, Blind River and the North Shore. If you would like assistance in preparing your application, please drop in to their office on the 4<sup>th</sup> floor of Station Tower or phone 705-945-0705. Find more information about free employment services at [www.employment-solutions.ca](http://www.employment-solutions.ca) and follow them on [Facebook](#) and [Instagram](#).

*internet, a photocopier/fax machine and other tools to assist with job search are available. Employment Solutions offers employment consulting services, employment related workshops and an extensive job posting board updated daily with local postings and unadvertised positions. For employers, Employment Solutions provides a job posting service (confidential if requested) and can assist with résumé collection, pre-screening and the referral of qualified candidates among other services. Located in the Station Tower, 421 Bay Street, 4<sup>th</sup> Floor, Employment Solutions programs and services are funded by the Ontario government. Nos services sont aussi disponibles en français.*

Visit our website at [www.employment-solutions.ca](http://www.employment-solutions.ca) to learn more.

**For more information, contact :**

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